

Claim Management

We handle, process and file all agents and passengers claims, e.g. claims for delayed or cancelled flights, lost and damaged baggage, stolen items, ADMs, credit cards etc.

Enquiries of passengers and agents are send to our office, were all claims are handled on behalf of the airline.

The communication and clarification with passengers and agents are accomplished through our well trained professionals.

Through our long-time experience in claim handling for mayor international airlines, we conduct these services with optimized and standardized workflow, large flexibility in processing and state of art technologies.

Corporate Profile

Lamberth Airline Solutions is a service provider for the international air transport industry.

We serve over 15 airlines in more than 20 countries.

We market our **proprietary software, which our customers use to optimize their back office activities** e.g., in their accounting, sales and direct marketing departments. We also offer our customers a complete range of outsourcing services for complete back office processes, supported by software systems and a professional and highly knowledgeable staff.

Contact us

For more information please send an email to service@lamberth.de or visit our website <http://www.lamberth.de>.