

Credit Card Claim & Charge-Back Management

We handle and file all agents and passengers credit card claims. All enquiries of passengers and agents are sent to our office, where they are handled just-in-time on behalf of the airline.

We take care of all credit card charge-backs. Communication and clarification with passengers and agents are accomplished through our well trained professionals.

Through our long-time experience in claim handling for major international airlines, we conduct these services with optimized and standardized workflow, large flexibility in processing and state of art technologies.

Corporate Profile

Lamberth Airline Solutions is a service provider for the international air transport industry.

We serve over 15 airlines in more than 20 countries.

We market our **proprietary software, which our customers use to optimize their back office activities** e.g., in their accounting, sales and direct marketing departments. We also offer our customers a complete range of outsourcing services for complete back office processes, supported by software systems and a professional and highly knowledgeable staff.

Contact us

For more information please send an email to service@lamberth.de or visit our website <http://www.lamberth.de>.